## ECUMENICAL STOREHOUSE REFERRAL

## INSTRUCTIONS TO REFERRING AGENCY

- We provide used household goods at no cost to referred clients living in Anderson, Roane, Morgan, Scott, or Campbell Counties. Although service is generally on a first-come, first-served basis, priority will be given to special situations, e.g., victims of fire, tornado, flood, or domestic abuse. A copy of an official report is required to get such priority.
- Remind the client that a photo ID is required at each visit to the Storehouse.
- If the client does not speak proficient English, they must provide an interpreter.
- Referrals are good for six months and subsequent referrals to the Storehouse from any referring agency will be limited to emergency situations, such as fire, tornado, flood, or submission by a caseworker, OR must be approved by the Storehouse President or designee prior to continued service.
- Information placed in the following box will be entered onto the Client Service Record for use at the Storehouse.

TO BE COMPLETED BY THE REFERRING AGENCY REPRESENTATIVE (Please Print)				
I confirm that		_ living a	t	
(Client's Full Name)		(Client's Street Address)		
in o	f	County	Client Phone	Number:
(City/ZIP)	(County Name)			(Number where client may be reached)
has need for assistance with household goods, as provided by The Ecumenical Storehouse.				
Number of adults in family:				TODAY'S DATE
Number of children in family: Ages of Children:			///	
				(Month) (Day) (Year)
Your agency name:				
Your agency address:				
Your Name:	Your Position:		Your	Phone Number:

CONTACTING The Ecumenical Storehouse, Inc. 134 East Division Road, Oak Ridge, TN 865-481-0274 <ecumstore.org>

Turn away from the Methodist Medical Center at traffic signal #5 in Oak Ridge onto East Division Road.

Open to serve clients on Monday, Wednesday, and Friday from 9:00 A.M. until noon. Clients arriving after 11:30 may not be served, depending on the number of clients and volunteers on hand at that time. The Storehouse will be closed on holidays and snow days.

Enter through the green door. Please, do not park in front of the garage doors, except when you are ready to load.

